Lambeth a **JULY 2016**

MONTHLY

PEOPLE • PLACES • EVENTS • DATES • CONTACTS • FEATURES • INFORMATION

FREE TO YOUR DOOR

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Family Fun Day! Come and join the fun at Lark Hall Park One O'Clock Club Saturday 2 July 2016, 12 noon to 4pm Children's Story Teller • Music • Zumbini Face Painting
Raffle
Free BBQ

Children & Dad Treat yourself to a hand & head Musical Workshop massage – or some nail art!

The Family Fun Day is for parents with children under 4 years old but older siblings and the rest of the family are also welcome.

At: Lark Hall Park One O'Clock Club, Priory Grove, London SW8 2PD Phone:

020 7582 4182 Closest tube: Stockwell

Closest bus routes: from Brixton: 196 or P5



To find out about how the LEAP programme is working with families in Lambeth to give all children and babies A Better Start in life go to: www.leaplambeth.org.uk





*Garages are £12.23 for Lambeth Council tenants and leaseholders and £30, including VAT, for all other residents

For more information, call the Garages Team on 020 7926 6385 or 020 7926 6950, or email us at Garages@lambeth.gov.uk



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Welcome

to July's Lambeth talk

In just one week last month we lowered the flags in memory of people killed in acts of violence that shocked the world (page 5). The massacre of 49 people in a gay club in Orlando and then, just days later, the brutal killing of Yorkshire MP Jo Cox on the doorstep of her constituency surgery.

London has borne witness to terrible acts of violence too often - fuelled by hatred, anger and intolerance. In 1999 Lambeth was a target of a homophobic attack when a nail bomb was let off in Brixton, as well as two other locations in London. Many in our own communities have had their lives ruined by senseless acts of violence and brutality and too many young lives ended by a gun or a knife.

We must stand together and reject those who wish to sow hatred and division and whose only language is violence and that starts with respecting one another in the way we communicate.

We can be passionate, we can disagree but we must remain civil because the easy insult, the twitter storm of trolling and intolerance is drowning our reason and decency.

Councillor Lib Peck, Leader of the Council



Let us know what you think about any of the features in this edition on our blog love.lambeth.gov.uk or join in the conversation @lambeth council To contribute stories, events or advertise in Lambeth talk, email lambethtalk@lambeth.gov.uk For our monthly enewsletter, sign-up to love.lambeth.gov.uk/newsletters

For council services:

Email infoservice@lambeth.gov.uk Call 020 7926 1000

www.lambeth.gov.uk





CONTRIBUTORS: PETER GREEN, TIM FANUCCI. PAUL SIMPSON. EDITOR: MARIA ATHINI DESIGN: BEN DUGDALE

Visit www.lambeth.gov.uk/mylambeth

NEWS

Repowering London wins award

A ground-breaking London initiative has won Ashden 2016: Sustainable Communities Award for its innovative efforts to cut carbon emissions and contribute to a cleaner, healthier city.



Social enterprise **Repowering** London, which works closely with the inner-city boroughs of Brixton and Hackney, is a joint winner of the **2016** Ashden Award for Sustainable **Communities,** supported by the Esmée Fairburn Foundation, for its work championing community energy.

The Ashden Awards are a globally recognised measure of excellence in receive tailored support to scale up their : second and the Conservative work and up to £15,000 in prize money.

Agamemnon Otero, CEO of Repowering London, said:

"This is testament to the residents and local authorities with whom we have had the pleasure of working on decentralised community-owned renewable energy cooperatives. This award will support us turned out the field of sustainable energy. Winners to continue providing paid internships, to vote.

Night light changes

Almost 13.000 street lights in the borough of Lambeth are to be replaced with energy efficient LED bulbs. The work will take place over the next year and will save the council up to £600,000 a year as well as cut the amount of energy used to light the the environment and save streets. When changed, the LEDs will provide a more natural 'white light'

than the yellow glow of existing bulbs. Lambeth's cabinet member for Environment & Sustainability, Cllr Jennifer Brathwaite, said: "When there's an opportunity to improve our service, help money, we have to be proactive and take it."

Brixton remembers Muhammad Ali

The former boxing champ known as "The Greatest" has his own corner at the **Black Cultural Archives.**

The exhibit was put together following Ali's death at the age of 74.

Days after his death, photos of Muhammad Ali at a school in Tulse Hill have been revealed for the first time. Neil Kenlock photographed Ali on a visit to Tulse Hill School in Brixton in the early 1970s where

'It feels like home. I will come back again' - Muhammad Ali





1.800 pupils crammed into the main hall to hear him.

Muhammad Ali visited Brixton once again, on 17 February 1999, to support an initiative from the Jubilee 2000 Coalition to cancel Third World debt. He said "It feels like home,

Dust in the wind

We know there have been concerns regarding the level of dust from construction works for the Your New Town Hall project and people have reported seeing plumes of dust which are in fact, fine water spray used to damp down the site and minimise dust. We want to reassure our residents that Morgan Sindall's Project Director and other site managers are monitoring work activities, with a specific focus on dust creation, on a daily basis. If you have any other concerns or would like to discuss this please contact Lee Askey on 07972 326521 or e-mail lee.askey@morgansindall. **com** who would be happy to take you through this in more detail

Tribute to Orlando



Following the mass shooting in the US city of Orlando on June 12, Lambeth Council has paid tribute to the victims by flying the LGBT rainbow flag at half mast, in the Olive Morris House.

party come third. There were seven candidates in all. Labour's Luke

Murphy won with 1,220 votes after 27 per cent of eligible residents

The by-election in Gipsy Hill has been concluded with a new councillor elected for the Lambeth Council ward. The poll on Thursday, June 9 saw Labour come first, the Greens

mentoring, energy advice and enabling

resilient, socially smart cities."

Repowering London has so far supported communities to install and manage solar panels on housing

blocks and communal buildings in

Brixton and Hackney. The scheme

offers mentoring to help residents

run community share offers, oversee installation of solar panels and manage the income generated. It also provides

a 40-week paid internship programme

for 14-24 year olds in the community

and offers an energy efficiency scheme

Gipsy Hill by-election result

for vulnerable or elderly people.

www.lambeth.gov.uk





Loughborough Estate Boxing club

: I will come back again".

in conjunction with Adult Dyslexia Organisation also paid tribute to Mohammed Ali on the day of his funeral. (photo of South London Press, from Lambeth Archives).



Cllr Lib Peck, Lambeth Council leader, said: "Our thoughts are with all those affected by this senseless violence. We stand united with our LGBT communities in the face of this appalling homophobic attack - and loudly reject those who wish to sow hatred and division."

In 1999, Lambeth itself was targeted by a violent, homophobic racist who set off a nail bomb in Brixton, as well as two other locations in London. The perpetrator hoped to stir up hatred between the Black, Asian and Gay communities.

His plan failed and in the wake of this latest appalling attack the importance of working hard to build understand and unity : between communities is again at the forefront of our minds.

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SUMMER HOLIDAY CYCLE TRAINING Lambeth

Lambeth Council and Cycle Confident are providing FREE cycle training courses for children in parks across the borough right through the summer holidays. So if your child lives or goes to school in Lambeth, why not sign them and their friends up now? Training is in small groups with two qualified instructors and bikes are available to borrow at Myatt's Fields Park.

Whether your child is a complete beginner who's looking to shed those stabilisers and pedal independently, a confident rider who'd like to brush up their road skills or somewhere in between, there are courses to suit everyone!

Here's what's on offer:

Complete Beginner Cycle Training

These courses are for age 5 years and over and are suitable for those who have never ridden a bike or would like to come off stabilisers. Courses consist of two mornings of training from 10.00 until 12.00.

Level 1 Bikeability (off-road) Cycle Training

For age 5 years and over, this training is suitable for children who have basic riding ability (without stabilisers) and takes place entirely in the Park. Courses consist of two mornings of training from 10.00 until 12.00.

Levels 1&2 Bikeability (road skills) Cycle Training

For age 9 years and over, this training is suitable for children who are fairly confident riders and would like to learn some road skills. Courses consist of four afternoons of training from 12.30 until 14.30. On day 1, children complete Level 1 training in the park and then on days 2-4 (abilities permitting), the group is taken out on to quiet local roads in order to complete Level 2 training.

CYCLE CONFIDENT

GET PEDALLING IN LAMBETH'S PARKS **THIS SUMMER!**



Dates and locations:

Clapham Common

Children must bring their own bikes to this course location

Levels 1&2 Complete Beginners **Bikeability** 3 & 4 August 1-4 August 15 & 16 August 15-18 August 17 & 18 August

Level 1 Bikeability

1 & 2 August

22 & 23 August

Brockwell Park

Children must bring their own bikes to this course location

Levels 1&2 Complete Beginners **Bikeability** 25 & 26 July 25-28 July 27 & 28 July 8-11 August 8 & 9 August 22-25 August 24 & 25 August Level 1 Bikeability 10 & 11 August

PLACES ARE LIMITED SO BOOK NOW!

To book a holiday course or find out more about our training, visit the Cycle Confident website:

www.cycleconfident.com/sponsors/lambeth

or call 020 303 16730

this course loca
Complete B
25 & 26 July
27 & 28 July
3 & 4 August
8 & 9 August

15 & 16 August

17 & 18 August

24 & 25 August

www.lambeth.gov.uk

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Myatt's Fields Park

A limited number of bikes is available to borrow at ation

Beginners

Level 1 Bikeability 1 & 2 August 10 & 11 August 22 & 23 August Levels 1&2 Bikeability 25-28 July 1-4 August 8-11 August 15-18 August 22-25 August





Lambeth Country Show

Lambeth Country Show 2016 is set to be the biggest and best yet... Brockwell Park will play host to the 42nd annual Lambeth Country Show on 16 and 17 July (12noon-8pm) and we have been working hard all year to pull out all the stops and make this one the best yet.

Flower Zone with the RHS on Tour

First off, we're pleased to announce that we will be partnering with the Royal Horticultural Society in the Flower Zone this year. Join in the fun with family friendly floral workshops, informative talks from expert growers and an extensive market selling a whole range of plants and cut flowers from specialist nurseries. There will also be all the regular exhibits of competitions on display in the main flower show marguee - including the infamous vegetable sculptures.



If you would like to enter any of our competitions, please visit lambethcountryshow.co.uk/ getinvolved

We also have some exciting new content for you this year in the form of 'Discovery'. Hosted by the Royal Society of Biology and the Royal Society of Chemistry, it will be a brand new area to find out all about biology, the science of life and how it is making our world a better place. Try out experiments that scientists do to study diseases, play games all about food and nutrition and help scientists collect data about allergies.









Did you know?

Lambeth Country Show is the o outdoor event in London to ach the highest possible certification from Julie's Bicycle Creative Ind Green for our efforts to embed environmental sustainability in to our operations and activities. Not only this, but we are the only public event in the whole of the UK to achieve this too.

We have committed to being as environmentally sustainable as possible and have set out policies and an action plan to help us reduce the carbon footprint of the show. Last year our recycling rate was just shy of 35%. This is higher than the UK average, but we still want to be doing better and we need your help to achieve this. We ask you to be as considerate as you would be at home and dispose of your rubbish in the appropriate bins on site. This helps us recycle appropriately and reduce the amount of waste heading to landfill.

Visit our website for all the show information: **lambethcountryshow.co.uk** Join in the conversation online – **#LCS16** | **@lblcountryshow**

www.lambeth.gov.uk

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n dustry	

Here are some of our other environmental key facts:

- We are introducing the use of both bio diesel and solar power as an alternative power source with a target of reducing our diesel consumption by 80%
- It is mandatory for all food and drink traders to use compostable plates, cups and cutlery
- Reusable cups are being introduced at all bars for alcoholic drinks
- We are promoting and incentivising sustainable travel with the additional of a new Cycle Zone and increasing the number of secure cycle parks

To find out more about our sustainability work, please visit www.lambethcountryshow.co.uk/ sustainability

A-Z Show Guides will be available once again for a donation of £1 and will be the only place to find out full line-up timings as well as a handy map and other show information.

Tennis is a real sport for life, it's a great way to get fit, learn new skills and make new friends - and this summer you can find it everywhere around you!

Match Point

How many sessions do we need to be able to play for fun with a friend?

By practicing once or twice a week it will improve your game so you can play your friends.

You have family sessions - can a grown up play tennis with a child?

A good way for children to get in to tennis is to start to try it out with their parents but ensure its about fun at the same time. Older children may enjoy the challenge of playing better than their parents.

What is the standard cost for basic equipment?

Tennis equipment is available in all good sports stores and large supermarkets and can range from $\pounds 5 - \pounds 10$.

In 11 parks,1 leisure centre and 4 clubs we offer coaching opportunities for people of all ages and abilities across Lambeth.

Find tennis opportunities near you at: www.tennisinlambeth.com and https://clubspark.lta.org. uk/TennisInLambeth

To book a tennis court in Lambeth. please call 020 7738 6834

Book your tennis court online: http://www.better.org.uk/ leisure/lambethparks





Game starts now

Pop Brixton is launching a new summer outdoor space for playing and watching sports, right in the heart of Brixton.

Pop Fields is a new activity centre and events venue, celebrating sports and fitness in Lambeth. It is the go-to destination for watching Wimbledon, Test cricket, rugby internationals, Tour de France, The Open and the Rio Olympics and all sports events until the end of September.

Sports will be shown on the biggest screen in South London, with summer food and drink provided by Pop Brixton's community of traders, and a partnership between Brixton Brewery, the independent brewery based just 300 metres from the site ...

Partnering with local community groups, Pop Fields will offer free use of its multi-purpose playing field, sporting facilities, outdoor space and viewing platforms, inviting schools and sporting groups to host sports

days, tournaments, exercise classes and public events.

Peter Armstrong, manager of local football and boxing club Afewee, said: "Afewee is a neighbour of Pop Brixton and is delighted that Pop Fields will be opening up just across the road from our current base of operations in Brixton Recreation Centre. Pop Fields will allow us to show-case what we do and engage with the wider community in promoting healthy activities that exist on their doorstep."

Cllr Jack Hopkins, Cabinet Member for Jobs and Growth at Lambeth Council said 'We are excited by the plans for Pop Fields, and its potential to support many of the fantastic sporting organisations that work in Lambeth, whilst inspiring engagement and participation in sports throughout the borough.'

If you wish to get your children involved or if you want something to do as a family or even if you are interested just for... yourself - we think that this summer there's a tennis session for everyone.

What is the ideal age for someone to start playing tennis?

Activisto

Anyone, no matter your age or ability, can play tennis. Mini Tennis programmes are available for 3 years plus.

www.lambeth.gov.uk

Don't miss the big events:

- The EUROS football: with the Quarter Finals (30th June - 3rd July) Semi-Finals (6th & 7th July), and Final (10th July) all being screened at Pop Fields.
- Wimbledon Tennis: with the majority of the tournament, being played between the 1st and 10th July.
- International cricket and the Tour de France.

Feeling sporty? Join in:

- Basketball, football, tennis and more – all for a variety of ages and experiences.
- Afewee Football Club training sessions
- Give It A Try Rugby training sessions
- Block Workout free training sessions. Tuesdays 3pm-5pm

Pop Brixton: 49 Brixton Station Rd SW9 8PQ www.popbrixton. org, 020 7274 2902 @PopBrixton

Celebrating Streatham

With music, theatre, comedy, crafts, and so much more, this year's festival theme is 'celebrating Streatham' and it is all about this fantastic corner of South London.

Streatham Festival is back for its 15th year. The week-long arts festival will showcase an imaginative mix of top quality live music, spoken word, comedy performances and art trails.

In the year of Shakespeare's 400th birthday, the 2016 festival also has a strong literary theme. As well as an open-air performance of 'Hamlet' by the Festival Players Theatre Company, for which Lambeth talk informed you last month, there will be a rare opportunity to join the Streatham Theatre Company for tours of the historic Streatham Hill Theatre, with snippets of the Bard's plays performed around the venue. Another literary event to look out for is the 'writing literary mysteries' workshop, presented by successful local author Christopher Bowden.

The highlight of the week for families is sure to be the Family Fun Day at the British Home on Saturday 9th. This event will feature food and fun from around the Streatham community, including a number of performances from local schoolchildren. Excitingly, the Family Fun Day will also play host to two performances of Harry; the play about Harry Styles of One Direction, which was a sell-out success at the Bedford earlier this year.

From Hill to Vale, the Streatham Festival 2016 will be a celebration you won't want to miss. If you would like further information, please visit **www.streathamfestival** .com, follow @streatfest on Twitter or find The Streatham Festival on Facebook.









CarePlace is a free online directory and marketplace. Giving you access to 1000s of care, support and advice services in Lambeth and across London. Your London source for support and advice services.

For more information: visit www.careplace.org.uk

Highlights

Thursday 7 July Screening of Baz Lurhmann's 'Romeo and Juliet'

Friday 8 July Ceilidh Comedy at the Hideaway

Saturday 9 July Family Fun Day Harry Potter's Jon Campling in a unique portrait event by Streatham Sketch Streatham Strut free live music in 11 venues

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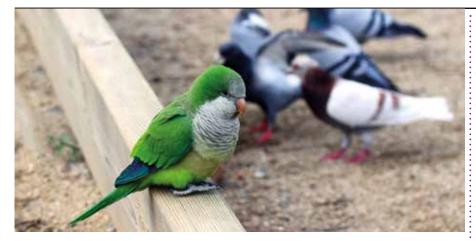
Lambeth

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Meeting the Mayor

The new Mayor of Lambeth Cllr Saleha Jaffer is the founder of an organisation offering support to vulnerable families, endorses friendly communications with the younger generation and enjoys cooking indian curry, swimming and her local garden in Brixton.





Where do you live? For how long have you been in Lambeth?

I live in Brixton Hill and have lived in Lambeth for nearly 20 years.

Only 2 women in 800 years have been elected Lord Mayors of London. How many women have been Mayors of Lambeth?

I am the 14th female Mayor of Lambeth.

What does it mean for the family life of a woman to follow a career in politics?

I do not see any difference between men and women these days – both have family responsibilities and both have to make adjustments and sacrifices in their family life. Women also have the equal rights to follow their chosen career and that's why we have an equal opportunities law in this country. In my view, women make good politicians.

Parents should establish good and friendly communications with their children so that they can share everything happening in their lives."

You are the founder of FAST - Families Against Stress and Trauma www.familiesmatter.org.uk, an organisation which offers support and advice to vulnerable families and individuals. Can you share with us a story that made you feel proud of your cause?

A few years ago, I did a case where a young Bangladeshi woman tried to stab and kill an East London MP. When I went to talk to the family, the siblings of the woman were also radicalised. My intervention made them realise that they were not going to gain anything by using violence. The result of my work with the family made me very proud of FAST and its causes. We try and prevent young people from becoming extremists causing harm to themselves, their families and to the nation.

In one of your interviews you said "only close relationships can tackle radicalisation" - is this a value that our communities should endorse and how can we promote it?

I believe that families matter. Parents should establish good and friendly communications with their children so that they can share everything happening in their lives. By doing this, parents would have knowledge

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of children's struggles and confusions (if there are any) and would be able to support and help them. I do fully endorse this value - we need to prioritise this value with our dealings with the community - maybe publicising it, creating safer environments for two generations to come together, to have open and honest dialogues, to build trust.

What is your favourite spot (park, street, landmark) in Lambeth and why?

I enjoy using my local garden which has children's facilities. I can listen to the birds, watch the children enjoying themselves and talk to local residents.

What is your motto in life?

My motto is turning failures into success, by learning from failures and working hard to achieve success. I'm never disappointed by my failures in my life.

How would you like to spend a free evening?

Swimming!

Would you like to share your favourite recipe with us?

Indian authentic chicken curry.



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FROM THE COMMUNITY

The cool school



Cool is a playground for the children to use as they wish and the staff are there to support, join in and take care. Lambeth talk asked Robin Langton to tell us all about **Slade Gardens Adventure** Playground.

Slade Gardens Adventure Playground is a great place for children between the ages of 7-19, a rare open space covering over an acre of land with two play huts.

If you want you can grow veg or go to the tuck shop, play football outside : most of the Entry Level Certificate or table football, draw, paint (yourself or paper!) bang a drum or be a clown, be used as a stepping stone towards go on a zip line or swing on board the achieving a full qualification, to pirate ship, take risks as we believe taking risks leads to responsibility.

What is the playground offering to the teenagers?

We have exciting playground structures, inside games room and an area for arts and crafts. We have a pool table, 4 table football tables, computers and table tennis, and a chance to meet other teenagers.

Can people get gualifications from attending your activities?

We provide AQA UAS, a Unit Award Scheme, which can be used with and qualification. This approach can accredit the work done by young people. These certificates can be

Slade Gardens Adventure Playground

Stockwell Park Road, London, SW9 0AD Tel: 020 7737 3829

Email[.] Sladeadventure@btinternet.com Website: www.sladeadventure.co.uk

used towards and alongside school and college qualifications and employment.

How many teenagers attend the playground?

Depends on the day, but when we are busy around 30.

How can people get involved?

By turning up and enjoying yourselves!

We cover the following topics:	
Table tennis	Football
Cooking	ی Sports coach
Gardening	رِيَ Plus many more
A I I	

Speak to a member of Staff

Once a week they meet and sing the songs they love. Sing4All is a fun choir with all members over 60. They have a great time together! Lambeth talk shared this feeling (and a fantastic slice of cake) by visiting one of their sessions.



Let's sing

Singing in a choir has physical and psychological benefits, scientists say. "Some of our members have ongoing health issues, such as Parkinson's. Dementia, Alzheimer's, COPD and Pulmonary Fibrosis, and singing together communally is known to be beneficial to these problems" says Catherine Potter, the person who orchestrated this lovely idea three years ago.

Sing4ALL is a project of the charity 4ALL – Building Community in West Dulwich whose aim is to promote and run small scale projects within the community to foster local links and promote social cohesion.

I joined because I'm easily persuaded by others, and it stops me from sitting on a park bench moaning to other seniors" Michael, 86

I had never sung in a choir before and I enjoy the songs, the people, Ruth's piano and sense of camaraderie" Helen, 74

The youngest member is 63 and the oldest 92. Some of them have sung before, some have not.

Their Director Ruth Holton - is a professional musician, a soprano with an international career and the Director of Music at All Saints Church.

Interested? Join them! Members do not need to have had any previous choral experience, and no audition is necessary. They meet Tuesdays at the Community Centre (downstairs from the New Testament Church of God) 46 Guernsey Grove in SE24.

www.lambeth.gov.uk



Coffee morning gig

Tuesday 7 July, 10:30am-12 noon

After their successful concert in June, the Sing4all choir were invited again to perform downstairs at All Saints Church on Lovelace Road.

Join in to start your day in harmony! Free entry, donations welcome.

Akerman Road

The council is committed to building not only more homes, but better homes and a recent test on the Akerman road development shows just how committed we are to this.

The Akerman Road development is one of the few developments in the UK which is aiming to meet the Passivhaus (Passive House) standard. This standard aims to minimise the amount of heating homes needs by building homes with exceptional airtightness. This airtightness is measured by how many 'air changes



HOUSING NEWS

per hour' a building would allow. While the maths that sits behind air changes per hour is complex what it shows isn't – higher the number the more heat that will leak out.

Current UK building regulations mean that modern homes are required not to allow more than 10 air changes per hour. The PassivHaus standard far exceeds this which means essentially that in a PassivHaus no heat is lost through leaks and drafts. This, combined with a ventilation system which recovers heat while allowing fresh air in not only ensures that the

PassivHaus home is healthy, avoids problems with mould and damp but it is also cheaper for people to live in - heating costs for the average PassivHaus are £5/month.

The Akerman Road homes are now erected and weather-tight and recently had their initial airtightness test. In this test they achieved a standard which is 30 times better than UK building regulations. This puts Akerman Road in a good position to meet the Passivhaus standard.

This shows that as well as building more homes for Lambeth the Council is also building better homes as this PassivHaus standard can only be achieved through a quality design and high levels of skill from the builders working on the project.

The development on Akerman Road will see nine new homes at council level rents with the first families moving in later this year.





Macintosh Court

The tenants at 269 Leigham Court Road in Streatham have successfully requested that the name of their sheltered housing scheme is formally changed to Macintosh Court, after the architect who designed it. The estate has recently been listed as a building of historic and architectural importance. Kate Macintosh was the first female architect to design public housing in London. Her first work was Dawson Heights in Southwark, a project that was characterised "one of the most remarkable housing developments in the country".

The sheltered housing scheme estate was designed in the early 1970s and

has elements of Bauhaus. The complex was described at the time as "the London Borough of Lambeth's first wholly metric dwellings", while The Guardian dubbed it decades later "a modernist gem" (source: Wikipedia)

On both sides of the narrow front entrance there are some verv conveniently placed small stores including a laundry service for the residents. The community hall is on the right side of the entrance and has a small patio. A colonnade is connecting the front part with the block of flats. The estate has 44 flats, in two-storey blocks of bungalows, all surrounding a large guiet garden.

Let's chat



In March, our rents team piloted the Council's first dedicated live web chat service. Tenants can contact us in real time online between 1 and 6pm and message us about their rent account.

With over 500 "live chats" so far. feedback from users is overwhelmingly positive. Income Team's Hala Almousawi explains some of the reasons why:

"Residents can have discussions about finances - which could be quite sensitive – quickly and discreetly, on the go or on a break at work, without being overheard. It's convenient and encourages people who are less likely to talk to us on the phone.

"One web chat session can resolve an issue that could take several emails going back and forth and follow up questions. Documents such as rent statements - can be shared via webchat too.

Residents agree that it's convenient to talk to Income Team in their break or without going outside to make a mobile phone call. "Tenants often complain about having to take time off to sort out rent issues, and 'time is money'. With web chat, you can

do something at the same time.

"It's quicker. We believe that in itself will help to encourage people who may have previously been hard to reach. And a guicker service from us also means any issues are less likely to escalate and become harder to handle."

Income Team staff have got high scores for the service they provide, too:

- "excellent!!! a credit to Lambeth"
- Satisfied rating 5/5. "Very helpful."
- "A massive help".

One tenant said it was so good, she asked "Can you extend this to more services please?.

The success of the Income Live Chat service means that we hope to extend the hours soon. You can access Rents Live Chat via our website at: http:// housingmanagement.lambeth.gov.uk

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LHS UPDATE Carol Swain, Albert Carr **Gardens Estate SW8**



'I'm very happy with the new windows. I think it will change the whole outlook of the estate. The old windows were visibly rotting and there was so much condensation that when you cleaned the window sills t would make the paint flake off.

'We're on a pay as you go meter and since we got UPVC double glazing we only have the heating on in the evening – we used to need it all the time. We got shown how to use the latches and vents to let air in and prevent condensation – the vents are designed so you can go out and leave them without ever being afraid of someone getting a hand in. The new windows are much easier to clean, too – although Keepmoat cleaned them all once they were finished.

"They started at 8.30 am and did the whole flat by 2.30. They did next door the same day. The slowest thing was knocking one of the old windows out. Rea, the CLO, arranged for my husband to get help moving some new, heavy recliner chairs out of the way.

"The Keepmoat guys were cheery and chatty, always happy to answei any questions. They put down floor covering and put screws in so we cut put our net curtains back. They had to put scaffolding poles in my lavender bed, but they did sign an undertaking to put it all back - you want something nice to open your windows on.

A guide to what's in Lambeth

If you would like to have your event listed in this section, email us at lambethtalk@lambeth.gov.uk



free, 9-10 July

Over 100 painters, photographers, printmakers and mixed media artists will present their work in this year's show. There will be an incredible range on display, and as well as seeing the art you'll also be able to talk to the artists about how they create their work with, the various techniques, crafts and skills.

This annual feast of creativity just goes from strength to strength each year. Don't miss Harriett Riddell who will be returning with her sewing machine to create live portraits with needle and thread. It has to be seen to be believed.

Urbanart.co.uk





Come to Dr Bike Wednesdays 5:30–7:30pm

Bring your bike to ouir team of professional mechanics who will look it over for free and check tyres, breaks, gears and its general roadworthiness. 6 July Windrush square Brixton **13 July** James Maxwell Clerk building : Deck chairs to relax in with a cuppa 57 Waterloo Road (opp IMAX) 20 July Cedars Road and Clapham Common Northside **27 July** Kennington Triangle (opp Oval Station)



Ruskin park music Every Saturday 3pm, free

Lambeth Council, Making Music and the Friends of Ruskin park present free music concerts in the great green landscape of Ruskin park. Come along and enjoy the open air music. or ice cream.

- 4 July: Bloomsbury Music Group
- **11July:** Crystal Palace Band **18 July:** King Groovy and the Hornstars **25 July:** The Fabulous Honevs



Picnic in the gardens

Vida Walsh is an activity centre for over 55's. July trips include a picnic at the Horniman gardens (11 July) and a visit to the Geffrye Museum and Gardens (27 July) in Hoxton. Individuals need to be fairly mobile and be able to use the toilet independently. Contact Bettina Wood bettina.wood@ ageuklambeth.org.uk, 0207 326 1780 or mobile number 0783 2328 331 Vida Walsh, 2B Saltoun Road, Brixton, SW2 1EP

The Jungle Book

Saturday 23 July - Monday 1 August Brockwell Park Walled Garden A charming new adaptation of Rudyard Kipling's timeless classic. Audience and cast will move around in this drama specially created for the beautiful Walled Garden. Join Mowgli on her journey through the jungle as she finds friends, overcomes her enemies and learns to speak to the animals. A heart-warming coming of age story for all the family.

VOLUNTEERING Architecture fans needed!



Open House London, 17–18 September 2016

Open House London are recruiting volunteers to assist with the city's annual architectural showcase. Volunteers are offered support and information including briefings, training sessions, and toolkits. In return for giving up a morning or an afternoon of their time, volunteers receive a badge that allows them queue jump at buildings, as well as a complimentary copy of the Open House weekend guide. Sign up to volunteer now call 020 7373 2131 or go online: volunteers.openhouse.org.uk

This month in Streatham Hill Theatre Your local theatre



Run for Your Wife 7, 8 & 9 July

Our Streatham Festival show Streatham Tate Library at 7.30pm (doors & bar 7pm) Tickets: £10 Adults: £8 concessions



Car Boot sale Sunday 10 July, Brockwell car park 9am-1pm

Friends of the Brockwell Park monthly fund-raising car boot sale next to the Lido. Refreshment stall. Free parking on Dulwich Road. Lots of bargains everv time!

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12 July, 7pm for 7.30pm at Vinters. 1 August: Deadline for submissions for Streatham Shorts Members free. £3 for non-members

Sunday 17 July, 11am–5pm, free Free use of equipment and coaching. Children welcome. Free tea. coffee biscuits, cakes, Squash bar available. 1A Sunset Road, Herne Hill, London, SE5 8AE

Telephone: 020 7274 2449 Mobile: 07932910247 Email: templebowlingclub@gmail.com

DISCOUNTS AND OFFERS

25 and under? Lucky you!

If you're aged 16 to 25, head down to BFI Southbank 45 minutes before the film starts to grab a last-minute ticket for just £3.

Film competition

Spielberg fans only. Thank you to all our readers who took part in our quiz last month. For July BFI Southbank is offering to Lambeth talk readers 5 double tickets for any Indiana Jones film and 5 double tickets for Jurassic Park.

What was the name of the stones Indiana was looking for in the Temple of Doom?

Send us an email lambethtalk@ lambeth.gov.uk with the word Indiana or Jurassic as a subject line on Friday 8 July from 9am.

The first 5 emails with each subject line will be winning a double ticket. Note: the prize is for BFI Southbank. not IMAX. To book contact directly www.bfi.org.uk/southbank South Block, Belvedere Rd, London SE1 8XT Phone: 0207 928 3232

Sing and sign, baby!

Sing and Sign is an award winning baby signing provider established in 2001. Classes bring together music and signing teaching parents to Sign with their babies enabling the babies to communicate before speech.

Introductory sessions are available in July:



Tennis competition

Do you know the answer to this question? (Hint: read Lambeth talk to find out!)

What is the name of the new venue where we can watch Wimbledon and all other sports events in Brixton?

Send us an email lambethtalk@ lambeth.gov.uk with the word Tennis as a subject line on Friday 8 July at 9am. The first 4 emails we receive will win:

2 x FREE six week courses at Ferndale for adults and 2 x FREE six week courses for juniors* at Clapham Leisure Centre and Ferndale Community Sports Centre.

*Note: to win a course for juniors you must be the parent / carer of a child attending a Lambeth school.

- Saturday 16 July 10am St Barnabas Clapham Common Choir Vestry
- Friday 22 July 10am Holy Redeemer Church Vestrv
- Wednesday 27 July 11am St Anne's and All Saints Vauxhall.

All workshops must be booked in advance as there is limited space.

The workshops are an introduction to baby signing and cost £15. Lambeth Talk readers receive a 10% discount on the price of the workshops quoting the code LAMTLK10 in the booking notes. Adjust the amount in PayPal and pay £13.50. Refreshments will be available.

classes-near-you/clapham Contact: kimgolson@ singandsign.co.uk

Find out more: www. singandsign.co.uk/classes/

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www.lambeth.gov.uk

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PLACES AVAILABLE FOR SEPTEMBER 2016

Completed your GCSEs? Returning to education? Looking for your next step?

At Lambeth College – The Careers College, we have a wide range of high quality courses and apprenticeships that will open the door to future career opportunities in hospitality, accounting, media, hair and beauty, construction, engineering and more.

Daniel Koroma (aged 19)

Currently studying a Level 2 Diploma in Performing Arts

"My career aim is to be a TV and film actor.

I chose to study at Lambeth College so I could gain the knowledge and experience to enable me to achieve my career goal.

I have participated in various workshops and performances within the college, which has developed my confidence and creative skills."

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